



**Public Service  
of New Hampshire**

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The Northeast Utilities System

May 4, 2011

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

Re: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 10-192



Dear Secretary Howland:

As required in NHPUC Order 23,980 dated May 30, 2002 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for April 2011 on PSNH's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

In addition, on April 30, 2011 the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of April 2011, PSNH expenses were \$232,438.63 above the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$7,170,937.78.

This report is being filed electronically with one paper copy being sent to the Commission.

Very truly yours,

Gilbert E. Gelineau, Jr.  
Manager Marketing Support